Prism™ Solid Surface Warranty

Limited Warranty

Inpro® Corporation (Inpro®) warrants to the purchasers that all Prism™ Solid Surface sold by it will be free of manufacturing and material defects. Failure to use qualified fabricators, proper fasteners, adhesives, other finishing or maintenance accessories and/or other installation methods consistent with Inpro® installation instructions shall relieve Inpro® of any liability. Physical abuse, misuse, neglect, abnormal usage, movement from original location, structural movement, excessive temperature damage or breakage not due to a defect in the material is not covered by the warranty. The warranty does not apply to damage to the product caused while in transit nor does it cover slight imperfections, warping or shade variations in products. The warranty excludes color variation from sample to final product. The warranty does not cover exterior usage of this product or exposure to exterior elements. Any defective product will be replaced free of charge if a claim, proof of purchase, photo of area and original location is presented in writing to Inpro® within TEN (10) YEARS following the date of sale. Inpro® will not be responsible for any removal or installation costs involved in such replacement. Replacement will include shipment costs within the United States. The obligation to the warranty allows Inpro® the right to use colors, shapes and sizes that are available at the time of the replacement as the replacement. This warranty is IN LIEU OF any other warranty, express or implied, including, but not limited to, any implied warranty of MERCHANTABILITY or fitness for a particular purpose. Our liability under this warranty is limited to replacement of product and does not include any responsibility for incidental, consequential, indirect, special, punitive or exemplary damages of any nature, whether or not based in warranty, contract, indemnity, tort (including negligence) or any other theory or law or equity. This warranty gives you specific rights and you may have other rights which vary from state to state. Some states do not allow limitations of implied warranties or consequential damages, so these limitations may not apply to you. This warranty is non-transferable.



S80 W18766 Apollo Drive • PO Box 406 • Muskego, WI 53150 USA • Inprocorp.com FOR CUSTOMER SERVICE CALL TOLL FREE: 800.222.5556 FAX: 888.715.8407

IMPORTANT: Our products, like others in this industry, are subject to damage during shipping. As soon as the recipient has accepted the products in good condition, Inpro® Corporation responsibility ceases. Freight carriers will not honor a claim for concealed damage if the waybill is authorized clear. It is important to inspect the contents of each carton immediately as it comes off the carrier. If this is not possible, then inspect the carton carefully for dents, abrasions, signs of impact or markings. If the carton appears damaged, sign the waybill with the following notation: **Cartons have exterior markings, possible concealed damage.**

Inspect contents soon. You must file a claim with the carrier within 15 days of your receipt of product if damage within the carton is found.

The composition of Prism™ Solid Surface produces slight color variation between production cycles due to the innate and complex blending of natural minerals and man-made resin.

IPC.703/REV.11

